

Gallup's 12 “most important worker expectations”

1. I know what is expected of me at work.
2. I have the materials and equipment I need to do my work right.
3. At work, I have the opportunity to do what I do best every day.
4. In the last seven days, I have received recognition or praise for doing good work.
5. My supervisor, or someone at work, seems to care about me as a person.
6. There is someone at work who encourages my development.
7. In the last six months, someone at work has talked to me about my progress.
8. At work, my opinions seem to count.
9. The mission/purpose of my company makes me feel my job is important.
10. My fellow employees are committed to doing quality work.
11. I have a best friend at work.
12. This last year, I have had opportunities at work to learn and grow.